

## EMBARQ® SMART CONNECT<sup>SM</sup> SERVICES ANNEX

This EMBARQ® Smart Connect<sup>SM</sup> Services Annex, together with the applicable Embarq cover agreement, if any, and the Embarq Standard Terms and Conditions for Communications Services (collectively, the “Agreement”) will govern Embarq’s provision and Customer’s use of EMBARQ® Smart Connect<sup>SM</sup> Services (“Services”).

- 1. GENERAL.** Unless otherwise specified, Embarq will furnish and provide Services on a month-to-month basis. Embarq may terminate the Services anytime by giving Customer at least 30 days’ written notice. Customer may cancel Services at any time and for any reason. CUSTOMER’S ENROLLMENT IN, USE OF OR PAYMENT FOR THE SERVICES CONSTITUTES CUSTOMER’S ACCEPTANCE OF THE AGREEMENT. IF CUSTOMER DOES NOT AGREE WITH THE AGREEMENT, CUSTOMER SHOULD NOT USE THE SERVICES AND SHOULD CALL EMBARQ CUSTOMER SERVICE IMMEDIATELY FOR INSTRUCTIONS ON HOW TO CANCEL THE SERVICES.
- 2. CHANGES TO TERMS AND CONDITIONS.** Embarq may change the terms and conditions in this Annex, including charges and restrictions, at any time. Embarq will notify Customer in writing in advance of any significant changes. If Customer does not agree with the changes, Customer may terminate Services without liability. CUSTOMER’S CONTINUED USE OF THE SERVICES CONSTITUTES CUSTOMER’S AGREEMENT TO EMBARQ’S CHARGES AND TERMS AND CONDITIONS THAT ARE IN EFFECT AT THE TIME CUSTOMER USES THE SERVICES.
- 3. CHARGES.** Customer agrees to pay a monthly charge in advance for the Services and any applicable taxes and fees. Nonpayment of the charges for Services is not cause for denial or termination of Customer’s local exchange telephone service.
- 4. SERVICE USE.** The Service is for inbound calling to a Customer-designated wireline number (“Initial Number”). The Service then rings all Customer-designated wireline and wireless numbers and the call is routed to the first device answered. The Service is for Customer’s use only and may not be assigned. Customer must have Embarq local calling service using the Initial Number to obtain the Service. Service does not work on Customer’s outbound calling. All Customer-designated wireline and wireless devices may not ring simultaneously when delivering the inbound call from the Initial Number, especially those devices routed through a non-Embarq network (including a wireless network). Customer may use the Service with other, wireless carriers. Once a call is in progress on the Service, Customer can move the call to specified wireline or wireless numbers by entering the Service access number from the device that Customer wants to move the call. Entering the Service access number facilitates the movement of the call to the desired, Customer-designated wireline or wireless number.
- 5. NUMBER PORTABILITY.** Any telephone numbers assigned directly for the Service, such as the Service access number, remain the property of Embarq and are not available for number portability.
- 6. REACH LIST.** Customer must designate the group of wireline and wireless numbers that ring when the inbound call is made to the Initial Number (the “Reach List”). The Reach List may include the Initial Number. In addition to the Initial Number, Customer may add up to two additional numbers to the Reach List. All Reach List numbers must be within the local calling area of the Initial Number, including the wireless number. The Reach List is configured during initial provisioning. Reach List numbers should be self-managed by Customer via the [www.embarq.com](http://www.embarq.com) web interface or wireless/wireline Telephone User Interface (TUI).
- 7. CALL TRANSFER LIST.** Customer must designate the group of wireline and wireless numbers to which Customer may transfer an in-progress call (the “Call Transfer List”). Customer may designate up to two other numbers for the Call Transfer List. The Call Transfer List is configured during the initial provisioning. Call Transfer List numbers should be self-managed by Customer via the [www.embarq.com](http://www.embarq.com) web interface or wireless/wireline TUI.